

HOMUNITY HEALTH SERVICES CLIENT SATISFACTION SURVEY

Please fill out our brief customer satisfaction survey. HomUnity Health Services would like to thank you for using our services. We welcome your feedback regarding the care you receive from us. Your honesty helps us work toward better service for everyone, while ensuring customer satisfaction.

How long have been you used our agency for nursing/skilled services?

Less than a moth 1-2 months 1-3 years More than 3 years

What services do/did you receive?

Complex RN/LPN Services Skilled Nursing Services Physical Therapy Services Home Health Aide Services Other

How often do/did you receive our services?

8-10 hours daily 12-16 hours daily 17-24 hours daily Skilled visits 1-7 days per week
 Other

Overall, what is your satisfaction level with all services provided to you?

Extremely satisfied Quite satisfied Somewhat satisfied Neutral Somewhat dissatisfied Quite dissatisfied Extremely dissatisfied

Overall, what is your satisfaction level with our staffing/scheduling department?

Extremely satisfied Quite satisfied Somewhat satisfied Neutral Somewhat dissatisfied Quite dissatisfied Extremely dissatisfied

Overall, what is your satisfaction level with our afterhours/on call services?

Extremely satisfied Quite satisfied Somewhat satisfied Neutral Somewhat dissatisfied Quite dissatisfied Extremely dissatisfied

Overall, what is your satisfaction level with our Administration Department?

Extremely satisfied Quite satisfied Somewhat satisfied Neutral Somewhat dissatisfied Quite dissatisfied Extremely dissatisfied

Overall, how would you rate HomUnity Health Services compared to our competitors?

Extremely satisfied Quite satisfied Somewhat satisfied Neutral Somewhat dissatisfied Quite dissatisfied Extremely dissatisfied

Would you recommend HomUnity Health Services to other people?

Yes, I will No, I will not

What impressed you most about our service?

What disappointed you most about our service?

